



Charles Bolden
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00:00:01,120 --> 00:00:07,319

On October 16, NASA will join agencies and organizations across the globe in observing

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00:00:07,319 --> 00:00:09,730

Conflict Resolution Day.

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00:00:09,730 --> 00:00:15,219

This internationally recognized event was created by the Association for Conflict Resolution

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to promote awareness of the many techniques available to resolve and manage conflict.

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Our participation in Conflict Resolution Day is a first for NASA, and it

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00:00:31,870 --> 00:00:33,350
makes an important statement.

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We know that differences of opinions or perceptions, and other disagreements sometimes arise in

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00:00:39,949 --> 00:00:41,649
our workplaces.

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The effective use of conflict resolution can support better working relationships and foster

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00:00:47,260 --> 00:00:50,879

better communication among employees and managers.

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NASA's participation in Conflict Resolution Day will help to strengthen the Agency's

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commitment to fostering an environment where employees feel they can communicate concerns

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and dissenting opinions without fear of reprisal.

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In turn, this helps us better ensure that employees remain engaged, and that teamwork,

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collaboration and productivity are enhanced.

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We also want to highlight the many different avenues available to employees to address

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conflicts or disputes.

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In order to promote greater awareness of these options, the Office of Diversity and Equal

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Opportunity is partnering with the Offices of Human Capital, Ombuds, Safety and Mission

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Assurance and their Center counterparts, to highlight the numerous programs within the

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Agency available to resolve and address different types of conflicts affecting the workforce.

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Centers are encouraged to hold education and awareness activities during the month of October.

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Please take time to support your Center's activities by participating in the planned

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events.

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I am confident that working together as one NASA, we can enhance our ability to resolve

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conflicts at the lowest possible level and ensure NASA remains the best place to work